



SAFETY AND COMFORT all in one at

CHC IMPERIAL PALACE

OUR TOP PRIORITY IS YOUR SAFETY

- ✓ *Compliance to the National Health & Safety Protocol*
- ✓ *Staff was trained for Health & Safety measurements and received Authorized Health First Certification*
- ✓ *24h a Day Doctor Available*
- ✓ *Personal Protective Equipment to be worn by all Staff Members.*

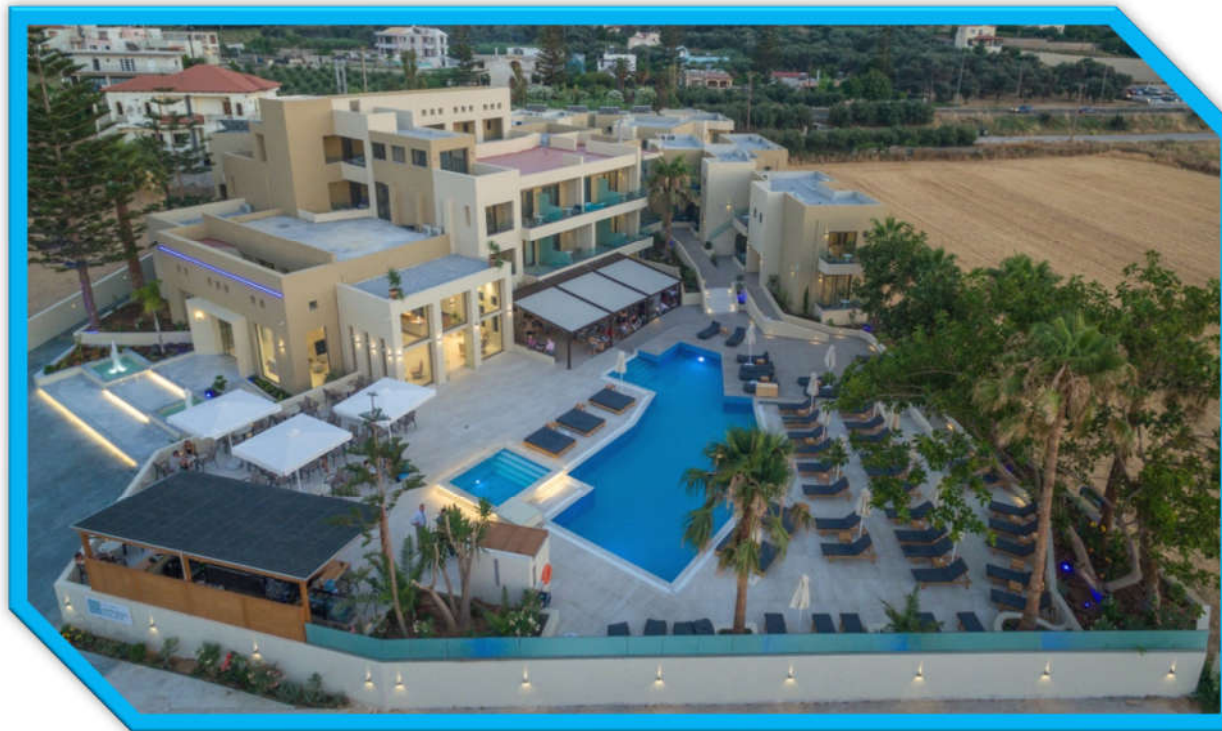


Dear Valuable Guest,

Despite the many difficulties we all face due to Covid - 19 we would like to assure you that during your stay in CHC Imperial Palace you will enjoy the feeling of Greek hospitality.

Things are different this year and we will have to follow the protocol as our Top Priority is your Safety.

Our Services have been affected from the protocol and we kindly request for your cooperation during your stay.



We will be at your disposal 24h day for any assistance that you may require for your safety and comfort.

Reception / Front Desk

Check in at 15:00

- ❖ *Temperature measuring with touchless devices.*
- ❖ *Disinfection of luggage.*
- ❖ *All your personal data is required upon arrival.*
- ❖ *Possibility for cashless payments.*
- ❖ *Disinfection of room keys and key cards*
- ❖ *Minimize printed material to hand-out.*



Check Out at 11:00

Proforma Invoice will be sent to your e-mail.

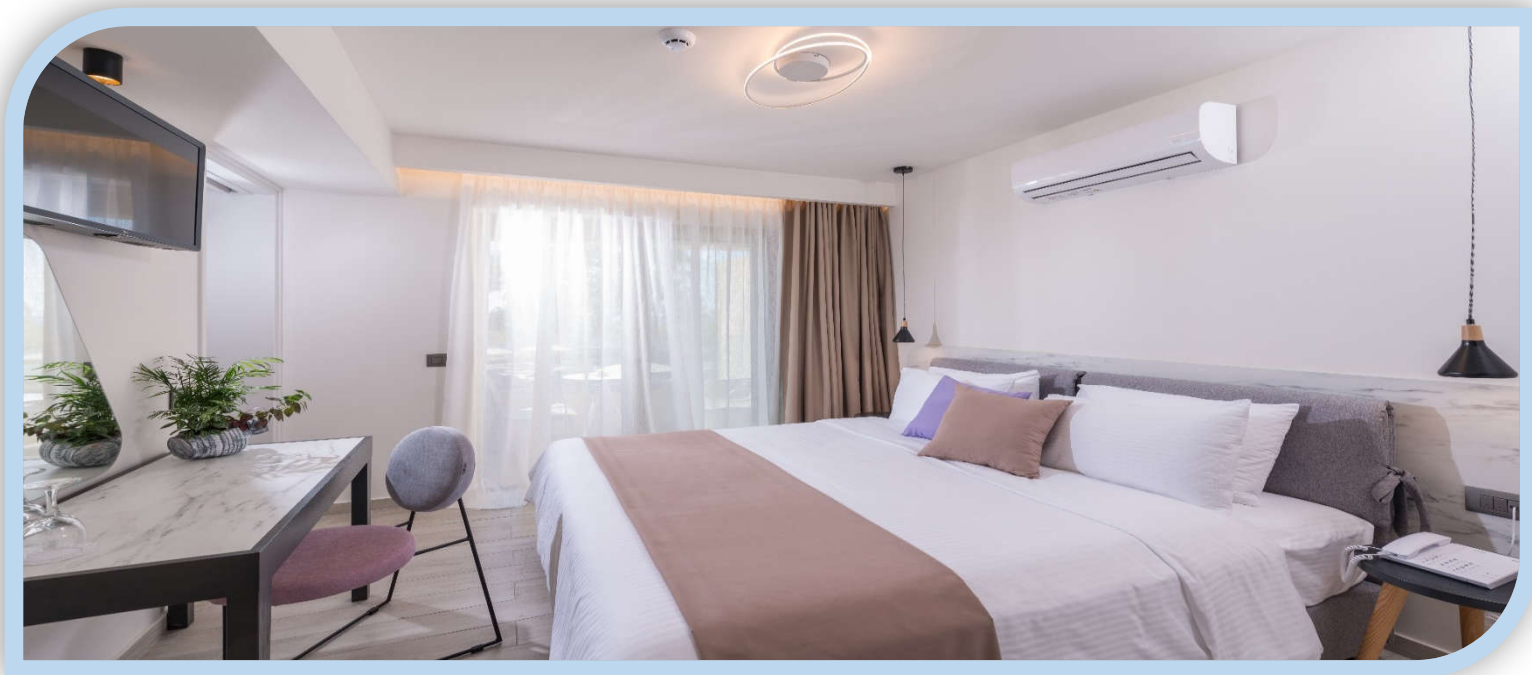
Please contact reception if possible, by e-mail 24 h a day or by telephone to avoid the crowd.

E-mail: reception@imperialpalace.gr

E-mail: info@imperialpalace.gr

Rooms

- ❖ *Rooms are thoroughly Sanitized*
- ❖ *Reinforced Room Cleaning Protocols include disinfection of High Touch Room and Bathroom Areas*
- ❖ *Room decoration, such as cushions and blankets, will be removed from all rooms.*
- ❖ *Printed material in the rooms will be minimized.*



Housekeeping

- ❖ *House Keeping will be according to your request upon arrival.*
- ❖ *According to the protocol we cannot provide daily service or towel & linen change.*
- ❖ *Disinfection of each room after departure*
- ❖ *Room attendant uses personal protection.*
- ❖ *Regular disinfection of door handles, light switches, handrails, air condition switches, telephones etc.*



The Fitness Room

Will be available only upon appointment

Public areas

Will not be airconditioned



- ❖ *Hand sanitizer dispensers will be available in all public areas (lobby, restaurant, bar, lifts)*
- ❖ *Distance signs (minimum of 1.5m)*
- ❖ *Regular disinfection of contact surfaces (door handles, lift call buttons, counters at reception and in the bar etc.)*
- ❖ *Regular airing of public areas*
- ❖ *Lift capacity limited to two persons at any one time*
- ❖ *Umbrellas and sunbeds (beach and pool) distancing according regulations*

Restaurant

- ❖ *Buffet Service will be assisted by waiter guests will not have any contact food tweezers.*
- ❖ *Buffet is going to be available with enhanced hygiene measures*
- ❖ *Table distancing according to regulations.*
- ❖ *Disinfection of tables, counters, surfaces etc. after each use and regular airing of the outlets.*
- ❖ *Enhanced staff safety and well-being with personal protective equipment according regulations*
- ❖ *Hand sanitizers available next to the buffets.*
- ❖ *Lunch Baskets will not be available.*



We are all ready to Welcome you!!!!

